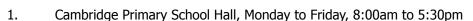
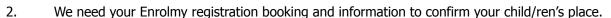
Welcome to the FOUR PEAKS ADVENTURE PROGRAMME

Essentials:





- 3. Children will need to bring: Morning Tea, Lunch, a Drink and a Named Hat. Healthy afternoon tea is provided each day.
- 4. You must let us know if your child will be absent as soon as possible on 021 151 4367.
- 5. For their safety you must sign your child/ren in and out of the programme on the daily roll on the tablet in the hall.

PARENT/CAREGIVER INFORMATION AND CONTRACT

ENROLMENT Your Enrolmy registration has your emergency contact details, child/ren custody arrangements and health details. We must have up to date information, so please continue to keep your registration details up to date. *YOUR CHILDS SAFETY IS PARAMOUNT TO US.*

ABSENCES. We expect your child to attend the programme unless you have notified us of their absence. Call or text the Supervisor on, 021 151 4367.

DAILY ROLL. Please sign your child/ren in at drop off, and out at collection. The Supervisor will show you where the electronic roll is. We need to know that your child has gone home safely.

<u>COLLECTING YOUR CHILD.</u> If a person arrives to collect your child and we have no knowledge of this person; for the safety of your child/ren we will keep the child/ren in our care until you have been located for consent. Please let us know if a non-parent or caregiver will be collecting your child/ren. <u>The programme closes at 5.30 pm</u>. Fees are charged where children are not collected by this time.

EARLY DROPOFF. The **programme opens at 8:00 am** and children are not supervised before this time. **Please do not drop off children early** as their personal safety cannot be assured and additional fees may be incurred.

FEES. Fees are shown on the back of this page.

- <u>Payment is due in advance (before the holidays start)</u>. Fees can be paid via internet banking OR at the Cambridge Primary School Office.
- Non-payment –a credit management process will be started and will follow the Four Peaks Credit Management Policy.

ACCOUNT ENQUIRIES. Email fourpeaks@cambridgeprimary.co.nz or phone 827 5316 during School Term Only.

POLICIES AND PROCEDURES. These are documented in our policies and procedures folder. Speak to the Supervisor if you wish to view them. The folder contains detailed information on health and safety, making complaints, employment practices, emergency plans etc.

BEHAVIOUR MANAGEMENT. We follow the schools Behaviour Management Policy (Nag 5). We use behaviour management techniques that encourage positive self-esteem. We aim to ensure children and their families experience an environment where they are safe, secure, respected and their dignity is protected. We use positive reinforcement and a stimulating and varied programme to ensure against boredom. Every effort will be made to settle your child into the programme. However, if your child's behaviour is consistently harmful to the other children, you will be asked to remove your child from the centre.

EMERGENCIES. Our Supervisor and other staff members hold First Aid Certificates and are trained to deal with emergencies. In the case of a serious accident involving your child the staff will RING 111 AND contact you, or take your child to the Cambridge Medical Centre. In a civil emergency the staff will remain at the centre until all children are collected.

CHILD SAFETY. The programme has a detailed child protection policy, which includes the reporting of any suspected child abuse to the Department of Child, Youth and Family.

COMPLAINTS. The programme has a complaints procedure. If you have any problems please approach the Supervisor, school Administration Office or school Principal. They will be happy to assist you with your concerns.

SICK CHILDREN. Please do not send along sick children, as we do not have the facilities to care for them. If a child becomes ill during the centre hours, parents will be called and asked to collect them.

If you have any queries or concerns the Supervisor is available Monday-Friday on 021 151 4367.

WE LOOK FORWARD TO GETTING TO KNOW YOUR CHILD.

ADVENTURE PROGRAM FEE POLICY 2024

Programme Fees	Per Child
Full Day Session Fee	\$53.00
Half Day Session Fee (up to 4 hours)	\$42.50
Full Week Booking Fee – (10% discount) - does not apply to Half Day Fee	\$47.70 per day
Trip Day - additional cost	\$27.00 per trip
Early drop off fee – if child is dropped off between 7:30am - 8:00am (this needs to be advised prior to the day of the early drop-off)	\$7.00

Adventure program operating hours are 8:00am - 5:30pm.

Children must not be dropped off before 8:00am unless we have previously been notified of your early drop off.

Family discount:

A 10% discount applies to the third child in a family attending the same session. This discount does not apply for WINZ subsidised families.

Bank Account Details: The bank account for any and all Four Peaks payments is:

Bank: ASB Branch: Cambridge
Account Name: Four Peaks Out of School Care

Account Number: 12 3268 0023215 01

Reference: Hol Prog and Child/ren names (especially where different to parent surname)

Cancellation fees:

No notice - for a booked session cancelled with less than 24 hours' notice or where a child does not attend, full fees apply.

Early notice - cancellations more than 24 hours in advance of session start, no fees apply (if paid we will refund fees).

Absence excused - where children are absent due to medical conditions, or for a genuine reason, fees may be waived

These will be considered on a case by case basis. Please contact the Supervisor.

Late pickup:

Should your child/ren not be picked up by 5.30pm, a late charge will apply. Up to 15 minutes late the charge is \$10.00 per child. After 5:45pm, per 15 minutes; \$10.00 for one child; \$15 for two children and \$20 for three or more children.

Terms of Trade:

Families are expected to pay the total balance of their booking when making their booking. At time of booking you will receive an invoice which gives you the ability to pay. Where fees are unpaid, a credit management process will begin, which follows the Four Peaks Credit Management Policy.

All paid fees will be receipted and payments will show on your Enrolmy Parent Login. Fees can be paid by cash or eftpos at the Cambridge Primary School office or by internet banking into the above account.

WINZ offers a subsidy as way of assistance to parents / caregivers whose child/ren attend an official OSCAR programme.

Please contact WINZ directly with any queries and for forms.

Cambridge Primary School 3 Wilson Street Cambridge 3434

Phone: 07 827 5316 – (Term time Only)

Supervisor Phone: 021 151 4367 – (at all times)

Email: fourpeaks@cambridgeprimary.co.nz