

Swim School Rules

We ask that:

- Swimmers arrive at the pool, ready to swim, 10 minutes before their lesson.
- All swimmers under the age of 12 **must** be accompanied by a parent/guardian for the duration of their swim lesson. If your child is in the care of Four Peaks After School Programme, a staff member will accompany them during their swim lesson (full after school care fees apply). To enrol in the After School Programme, please see details on www.cambridgeprimary.co.nz. This programme is also available to non-Cambridge Primary School children between the age of 5 and 13.
- Swimmers wear clean togs, goggles, and a swim cap for **every** lesson and bring a water bottle with them.
- All parents/caregivers, swimmers and visitors please keep noise to a minimum while waiting for or watching a lesson.

Please do **NOT**:

- Eat within the pool complex
- Run in the pool complex

Swim Level:

- Lessons are performance-based. If our instructors deem that the swim level your child has been enrolled in is unsuitable for them, we will contact you to arrange an alternative level and lesson time.

Behaviour:

- Our instructors have the right to ask a child to leave the pool and miss out on part or all of a lesson if their behaviour is unsafe and/or disruptive.

Health and Safety:

- Please abide by the Pool Rules on the changing shed wall.

Payment, cancellations and refund policy:

- Fees will be calculated and invoiced per term, and a full, advanced payment is required to secure your child's booking.
- We reserve the right to cancel lesson times if minimum numbers are not met and a full refund will be made in these circumstances.
- We will **not** provide a refund for lessons that are missed during the term and nor will we refund lessons if your child is removed from the pool by an instructor due to unsafe or disruptive behaviour.